

WELCOME

To our City home
at „Herz Jesu Viertel“ in Graz



Gartengasse 26/3/14, A - 8010 Graz

NOTES FROM THE HOST



Dear Guest,

Welcome to our City Loft at Gartengasse 26 in Graz.

We're beyond excited to have you!

This place is very special to us. Obviously, you have good taste for choosing our home.

Also, the „Herz Jesu Viertel“ is a great place to explore Graz, the „City of Design“ and all that it offers.

Our apartment is located close to the opera house, the city park, the Technical University (TU), one of Graz' oldest farmers markets at „Kaiser Josef Platz“ and is in general just a 10 min walk from all the attractions at the city center.

Is just a great spot to discover Graz and isn't the neighborhood just lovely? There are tasty coffee shops, nice restaurants, a bakery and grocery stores right around the corner, and we're convinced that you will love them too.

In this manual, you'll find lots of useful information that we've compiled to help our guests make the most of their stay. From the instructions on how to use the appliances, to recommendations for nearby restaurants and coffee shops, we've got it all covered.

We hope that you enjoy the place as much as we do.

Have a great stay!

Contact Support:

Veronika Wabl
+43 650 870 1322
PLEASE TRY TEXT MESSAGE FIRST

Or call/text me via
WhatsApp (+43.650.750.1975)

IMPORTANT INFO

CHECK IN

THE CHECK IN TIME IS AT 3:00 PM

EARLY CHECK IN/LATE CHECK OUT:
WE ALWAYS TRY OUR BEST TO
ACCOMMODATE EARLY CHECK IN
OR LATE CHECK OUT REQUESTS
WHEN OUR SCHEDULE ALLOWS IT.
IF YOU ARE INTERESTED IN BOOKING
AN ADDITIONAL NIGHT IN ORDER
TO GUARANTEE EARLY
OR LATE ACCESS TO THE HOME,
WE WOULD BE HAPPY TO LOOK INTO
AVAILABILITY FOR YOU.

THERE IS NO FULL NAME (JUST THE INITIALS)
ON THE DOOR OPENER AT THE
MAIN ENTRANCE: G.A. & H.B.

PARKING IN FRONT OF THE HOUSE
(„BLUE“ AREA) ON WEEKDAYS IS
EXPENSIVE AND LIMITED TO 3 HOURS.
SAT (AFTER 1:00 PM) & SUN PARKING IS FREE.
THERE IS ALSO A CHEAPER „GREEN AREA“!
A MAP OF THE NEAREST “GREEN AREA”
(≈ 10 MINFROM THE APT)
IS AVAILABLE ON REQUEST:
COSTS:
DAILY (24 H): EUR 7,00
2-DAYS (48 H): EUR 14,00
MONTHLY: EUR 42,00

PLEASE LET ME KNOW YOUR ARRIVAL
TIME AS SOON AS POSSIBLE AND
I WILL SET UP AN APPOINTMENT
FOR THE KEY DELIVERY

IF THERE IS A SUDDEN CHANGE IN PLANS
OR ANY UNFORESEEN EVENT
APPOINTMENTS FOR KEYS DELIVERY
CAN BE MADE WITH:
VERONIKA WABL: +43 650 870 1322
ROSWITHA BAUMGARTNER: + 43 650 8010285
FERDINAND FINK: + 43 677 61438049

TO ENTER THE APARTMENT,
YOU WILL BE GIVEN 2 KEYS.
ONE FOR THE
MAIN ENTRANCE OF THE HOUSE
AND ONE FOR THE APARTMENT

THE APARTMENT #14 (BINDER/ALTZIEBLER)
IS LOCATED ON THE 3RD FLOOR
TO THE LEFT (WHEN YOU STEP OUT
THE ELEVATOR)

PLEASE REMOVE ANY
SHOES AND MOVE
LUGGAGE CAREFULLY
TO PROTECT OUR
HEARDWOOD FLOORS

HOUSE RULES

NO UNREGISTERED GUESTS OR VISITORS ARE ALLOWED
OUR MAXIMUM OCCUPANCY LISTED IS STRICTLY ENFORCED

PLEASE FILL OUT THE GREEN ALPINA GUEST BOOK

AS YOU ENJOY YOUR STAY, PLEASE REMEMBER TO LOCK THE UNIT DOORS TO KEEP THE HOME AND YOUR BELONGINGS SAFE.
PLEASE NOTE THAT THE DOORS ON THE UNIT ARE NOT SELF-LOCKING AND YOU WILL NEED TO USE THE KEY TO LOCK THE DOOR WHEN LEAVING (OR AT HOME).

NO SMOKING OR VAPING INDOORS

DON'T FLUSH ANYTHING DIFFERENT THAN TOILET PAPER
THE SYSTEM IS VERY DAMAGEABLE!

PLEASE TAKE CARE OF OUR FURNISHINGS, THE WOODEN FLOOR AND THE RECORD PLAYER.
DAMAGES WILL INCUR A FEE - POSSIBLY EXCEEDING THE DEPOSIT

PLEASE LEAVE GLASSES, MUGS, POTS AND PANS CLEAN FOR THE NEXT GUESTS

THOUGH IN THE 3RD FLOOR WE ARE FACING A SMALL ANT PROBLEM: IT IS CRUCIAL NOT TO LEAVE ANY DIRTY PLATES OR FOOD SCRAPS IN THE KITCHEN, OTHERWISE, AN ANT INVASION IS GUARANTEED!

PLEASE RECYCLE

PAPER:

WHITE BOX (SUPPLY CLOSET)

PLASTIC PACKAGING:

SILVER CONTAINER (SUPPLY CLOSET)

NON-RECYCLABLE & ORGANIC:

2 SEPERATE CONTAINERS UNDER THE KITCHEN SINK

PLEASE ALSO COLLECT CANS AND GLASS BOTTLES SEPARATELY.

YOU'LL FIND THE BIG TRASH CONTAINERS FOR PAPER (RED), PLASTIC (YELLOW) ORGANIC (BROWN) AND

NON-RECYCLABLE (GREY) IN THE BASEMENT OF THE HOUSE. THE BINS FOR

GLASS AND CANS (BLUE) OUTSIDE ON THE STREET, DIRECTLY AROUND THE

CORNER.

OUR QUIET HOURS ARE 10PM-8AM.
RESPECT OUR NEIGHBORS AND NEIGHBORHOOD.

MISC DETAILS

THE WATER HEATER HEADS THE WATER FOR KITCHEN AND BATHROOM OVERNIGHT.
IF THE WATER SUDDENLY TURNS COLD, YOU JUST USED TOO MUCH.
THE WATER WILL BE WARM AGAIN IN THE MORNING.
YOU CAN ADJUST THE TEMPERATURE DIAL TO HEAT UP A BIGGER AMOUNT OF WATER.
WE ASK ALL OUR VISITORS TO USE RESOURCES RESPECTFULLY.

CABLE TV / DVD PLAYER
WE HAVE CABLE (AON TV) AND A DVD PLAYER.
TO TURN ON THE TV, USE THE PANASONIC REMOTE.
TO TURN ON CABLE (AON-TV) USE THE AON-TV-REMOTE.
USE THIS REMOTE TO SELECT THE CHANNELS AS WELL:
VOLUME CONTROLS ARE ON THE TV REMOTE.
TO TURN ON THE DVD PLAYER USE THE DVD-REMOTE.
YOU HAVE TO ADJUST THE SETTINGS ON THE TV TO HDMI 2.

STOVE:
ATTENTION - THE RIGHT, REAR HOTPLATE OF THE STOVE DOES NOT WORK CORRECTLY.
WHEN SET TO „ON“ IT ALWAYS HEATS UP TO THE HIGHEST TEMPERATURE.

TO HEAT
ADJUST THE TEMPERATURE WITH THE CONTROLLERS ON THE WALL HEATERS.
NEVER TURN ON THE HEATER IN THE ENTRANCE AREA.
• JUST FOR EMERGENCY HEAT: THERE IS AN AC UNIT IF THE REGULAR CENTRAL HEATING SYSTEM WOULD FAIL, PLEASE NEVER USE THE AC-UNIT TO HEAT IF THE SYSTEM IS WORKING (AC IS WAY MORE EXPENSIVE.)

TO COOL
PLEASE USE AIR CONDITION MINDFULLY TO KEEP EXPENSES LOW. USUALLY, ALL COSTS ARE INCLUDED IN THE RENTAL CHARGE. BUT IF THERE IS OVERSIZED CONSUMPTION IN THE PERIOD OF YOUR STAY ADDITIONAL COSTS COULD EMERGE .

WASHER/ DRYER
(THERE IS A MANUAL IN THE BATH ROOM DRAWER)

- 1) PRESS POWER
- 2) ADJUST TO APPROPRIATE SETTING ON THE DIAL
- 3) FILL DETERGENT DIRECTLY INTO THE MACHINE.
- 4) CLOSE THE DOOR
- 5) PRESS START

IMPORTANT INFO

CHECK OUT

THE CHECK OUT TIME IS AT 11:00 AM

LEAVE ONE SET OF KEYS ON THE
DRESSER IN THE ENTRANCE AREA
LOCK THE DOOR WITH THE 2ND SET
AND PUT IT IN THE MAILBOX DOWNSTAIRS
(BINDER/ALTZIEBLER)

ALL WINDOWS SHUT

NO WATER RUNNING - CHECK TOILETS

TURN ALL LIGHTS &
AIRCONDITION OFF

LOAD AND START DISHWASHER

PUT TRASH IN BINS IN THE BASEMENT
AND RECYCLE IN BINS ON THE STREET
(ON SIDE OF THE HOUSE)

NOTE DAMAGES:
PLEASE GIVE US A HEADS UP!

LEAVE AS YOU FOUND
IF YOU MOVED FURNITURE, ETC.

PLEASE RECYCLE

PAPER METAL GLAS PLASTIC ORGANIC TRASH
(GREEN & WHITE)

